



Quality Policy

Vicor is the global leader in the high-density power component business. We are committed to maintaining technology and business leadership and to satisfying our customers with superior products of utmost reliability, delivered on time, supported by an organization whose culture is focused on continuous improvement as measured by key metrics.

Vicor's Tier One goals (detailed below) provide the roadmap we use to establish the key metrics that ensure these objectives are achieved:

1. Exceed our customer's needs and expectations
2. Accelerate revenue growth and increase earnings per share
3. Continue technological innovation
4. Improve Quality throughout Vicor
5. Maintain a winning atmosphere at Vicor

Central to fostering a culture of continuous improvement, key performance metrics are continuously measured and results reviewed so that proactive actions are undertaken to improve our technology, our products, our processes and our service to customers.